

Salesforce Features and Edition Limits | Salesforce

Salesforce Features and Edition Limits

Limits for Salesforce features by edition.

| Feature | Personal Edition | Contact Manager | Group Edition | Professional Edition | Enterprise Edition | Unlimited and Performance Edition | Developer Edition |
|--|------------------|--|--|--|---|---|---|
| Action Plans: Maximum Number of Tasks | N/A | N/A | N/A | N/A | 75 | 75 | 75 |
| Active Lookup Filters | 5 per object | 5 per object | 5 per object | 5 per object | 5 per object | 5 per object | 5 per object |
| Active Validation Rules | N/A | 20 per object | 20 per object | 20 per object | 100 per object | 500 per object | 100 per object |
| Attachments: Maximum Size of Attachment in the Notes & Attachments Related List ¹ | N/A | 25 MB for file attachments. 2 GB for feed attachments. | 25 MB for file attachments. 2 GB for feed attachments. | 25 MB for file attachments. 2 GB for feed attachments. | 25 MB for file attachments. 2 GB for feed attachments. | 25 MB for file attachments. 2 GB for feed attachments. | 25 MB for file attachments. 2 GB for feed attachments. |
| Categories: Maximum Default Number of Categories and Hierarchy Levels | N/A | N/A | N/A | N/A | 100 categories in a data category group and 5 levels in a data category group hierarchy | 100 categories in a data category group and 5 levels in a data category group hierarchy | 100 categories in a data category group and 5 levels in a data category group hierarchy |
| Category Groups: Maximum Default Number of Category Groups | N/A | N/A | N/A | N/A | 5 category groups and 3 active category groups | 5 category groups and 3 active category groups | 5 category groups and 3 active category groups |
| Certificates: Maximum Number of Certificates | N/A | N/A | N/A | N/A | 50 | 50 | 50 |

| | | | | | | | |
|--|---|-----------|-----------|-----------|-----------|-----------|-----------|
| Content Deliveries: Default Delivery Bandwidth per Rolling 24-hour Window | 10 GB | 10 GB | 10 GB | 10 GB | 10 GB | 10 GB | 10 GB |
| Content Deliveries: Default Delivery View Counts per Rolling 24-hour Window | 20,000 | 20,000 | 20,000 | 20,000 | 20,000 | 20,000 | 20,000 |
| Content Deliveries: Maximum File Size for Online Viewing | 25 MB | 25 MB | 25 MB | 25 MB | 25 MB | 25 MB | 25 MB |
| Content: Maximum File Size | <p>For all editions:</p> <ul style="list-style-type: none"> ▪ 2 GB ▪ 2 GB (including headers) when uploaded via Chatter REST API ▪ 2 GB (including headers) when uploaded via REST API ▪ 38 MB when uploaded via SOAP API ▪ 10 MB when uploaded via Bulk API ▪ 10 MB for Google Docs ▪ 10 MB when uploaded via Visualforce | | | | | | |
| Content: Maximum Number of Libraries | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 |
| Content: Maximum Number of Content Documents | 2,000,000 | 2,000,000 | 2,000,000 | 2,000,000 | 2,000,000 | 2,000,000 | 2,000,000 |
| Content: Maximum Number of Content Documents and Versions in a 24-hour Period (Adjustable) | 36,000 | 36,000 | 36,000 | 36,000 | 36,000 | 36,000 | 2,500 |
| Content Packs: | N/A | 50 | 50 | 50 | 50 | 50 | 50 |

Maximum Number of Files

| | | | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Custom Apps | N/A | 1 | 1 | 5 | 10 | Unlimited | 10 |
| (The custom apps contained in a managed package publicly posted on the AppExchange don't count against the limits for your Salesforce Edition.) | | | | | | | |
| Custom Fields | 5 per object | 25 per object | 100 per object | 100 per object | 500 per object | 800 per object | 500 per object |
| (Additional restrictions apply for activities, long text area fields, relationship fields, and roll-up summary fields.) | | | | | | | |
| Custom Labels | N/A | N/A | N/A | 5,000 | 5,000 | 5,000 | 5,000 |
| Custom Links: Maximum Length of Link Label | 1,024 characters | 1,024 characters | 1,024 characters | 1,024 characters | 1,024 characters | 1,024 characters | 1,024 characters |
| Custom Links: Maximum Length of Link URL | 3,000 bytes ² | 3,000 bytes ² | 3,000 bytes ² | 3,000 bytes ² | 3,000 bytes ² | 3,000 bytes ² | 3,000 bytes ² |
| Custom Objects | N/A | 5 | 50 | 50 | 200 | 2,000 | 400 |

The custom objects contained in a managed package publicly posted on the AppExchange don't count against the limits for your Salesforce Edition. At the same time, an org can't have more than 2,000 custom objects, regardless of the source or namespace of those objects.

Soft-deleted custom objects and their data count against your limits. We recommend that you hard delete or erase custom objects you no longer need.

| | | | | | | | |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Formulas: Maximum Number of Displayed Characters After an Evaluation of a Formula Expression | 1,300 characters | 1,300 characters | 1,300 characters | 1,300 characters | 1,300 characters | 1,300 characters | 1,300 characters |
| Formulas: Maximum Formula Size (in Bytes) When Saved | 4,000 bytes | 4,000 bytes | 4,000 bytes | 4,000 bytes | 4,000 bytes | 4,000 bytes | 4,000 bytes |
| Formulas: Maximum Formula Size (in Bytes) When Compiled | 5,000 bytes | 5,000 bytes | 5,000 bytes | 5,000 bytes | 5,000 bytes | 5,000 bytes | 5,000 bytes |
| Formulas: Number of Unique Relationships Per Object | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| Formulas: VLOOKUP Functions | 10 per object | 10 per object | 10 per object | 10 per object | 10 per object | 10 per object | 10 per object |
| Ideas: Maximum Size of HTML Idea Description | N/A | N/A | N/A | 32 KB | 32 KB | 32 KB | 32 KB |
| Ideas: Maximum Size of HTML Idea Comment | N/A | N/A | N/A | 4 KB | 4 KB | 4 KB | 4 KB |
| Master-Detail Relationship: Maximum Number of Child Records | 10,000 ⁵ | 10,000 ⁵ | 10,000 ⁵ | 10,000 ⁵ | 10,000 ⁵ | 10,000 ⁵ | 10,000 ⁵ |
| Objects: Maximum Number of Deleting Combined Objects and Child Records | 100,000 | 100,000 | 100,000 | 100,000 | 100,000 | 100,000 | 100,000 |
| Omni- Channel: Maximum | N/A | N/A | N/A | 3,000 | 3,000 | 3,000 | 3,000 |

Queued Work
Items per
Hour⁶

| | | | | | | | |
|---|-----|-----|-----|-------|-------|-------|-------|
| Omni-Channel: Maximum Pending Routing Requests ⁷ | N/A | N/A | N/A | 6,000 | 6,000 | 6,000 | 6,000 |
|---|-----|-----|-----|-------|-------|-------|-------|

| | | | | | | | |
|--|-----|-----|-----|-----|----|----|----|
| Opportunities: Maximum Number of Opportunity Team Members | N/A | N/A | N/A | N/A | 30 | 30 | 30 |
|--|-----|-----|-----|-----|----|----|----|

| | | | | | | | |
|--|-----|---|---|---|-------|-------|-------|
| Permission sets: Maximum Number of Created Permission Sets | N/A | 1 | 1 | 1 | 1,000 | 1,000 | 1,000 |
|--|-----|---|---|---|-------|-------|-------|

| | | | | | | | |
|--|-----|-----|-------|-------|-------|-------|-------|
| Permission Sets: Maximum Number of Permissions Sets (Including Created and Added as Part of an Installed Managed AppExchange Package) | N/A | N/A | 1,500 | 1,500 | 1,500 | 1,500 | 1,500 |
|--|-----|-----|-------|-------|-------|-------|-------|

| | | | | | | | |
|---|-----|-----|-----|-----|-------|-------|-----|
| Question: Maximum Number of Characters | N/A | N/A | N/A | N/A | 1,000 | 1,000 | N/A |
|---|-----|-----|-----|-----|-------|-------|-----|

| | | | | | | | |
|---|-----|-----|-----|-----|--------|--------|-----|
| Question: Maximum Number of Characters (with Chatter Answers Optimize Question Flow enabled) | N/A | N/A | N/A | N/A | 32,000 | 32,000 | N/A |
|---|-----|-----|-----|-----|--------|--------|-----|

| | | | | | | | |
|------------------------------------|-----|-----|-----|------|------|------|------|
| Quote PDF: Maximum Logo Size | N/A | N/A | N/A | 5 MB | 5 MB | 5 MB | 5 MB |
|------------------------------------|-----|-----|-----|------|------|------|------|

| | | | | | | | |
|--|--|--|--|--|--|---|--|
| Quote PDF: Maximum Logo Height | N/A | N/A | N/A | 150 pixels | 150 pixels | 150 pixels | 150 pixels |
| Recycle Bin: Maximum Number of Records | 25 times your storage capacity in MBs | 25 times your storage capacity in MBs | 25 times your storage capacity in MBs | 25 times your storage capacity in MBs | 25 times your storage capacity in MBs | 25 times your storage capacity in MBs | 25 times your storage capacity in MBs |
| Reply : Maximum Number of Characters | N/A | N/A | N/A | N/A | 1,000 | 1,000 | N/A |
| Reply (Private): Maximum Number of Characters (with Chatter Answers Optimize Question Flow enabled) | N/A | N/A | N/A | N/A | 4,000 | 4,000 | N/A |
| Replies (Public): Maximum Number of Characters (with Chatter Answers Optimize Question Flow enabled) | N/A | N/A | N/A | N/A | 32,000 | 32,000 | N/A |
| Shared Activities | For all editions: If your organization has enabled Shared Activities, you can relate as many as 50 contacts to non-recurring and non-group tasks, and non-recurring events. You assign one primary contact; all others are secondary contacts. | | | | | | |
| Sharing Rules | N/A | N/A | N/A | For Professional, Enterprise, Unlimited, Performance, and Developer Editions, administrators can create up to 300 sharing rules per object, including up to 50 criteria-based rules. | | | |
| Static Resources | N/A | A single static resource can be up to 5 MB in size. An organization can have up to 250 MB of static | A single static resource can be up to 5 MB in size. An organization can have up to 250 MB of static | A single static resource can be up to 5 MB in size. An organization can have up to 250 MB of static resources, | A single static resource can be up to 5 MB in size. An organization can have up to 250 MB of static | A single static resource can be up to 5 MB in size. An organization can have up to 250 MB of static resources, | A single static resource can be up to 5 MB in size. An organization can have up to 250 MB of static |

| | | resources, total. | resources, total. | total. | resources, total. | total. | resources, total. |
|--|--|----------------------|----------------------|-------------------|--|-------------------|----------------------|
| Tabs | N/A | 3 | 5 | 10 | 25 | Unlimited | 100 |
| <p>(The custom tabs contained in a managed package publicly posted on the AppExchange don't count against the limits for your Salesforce Edition.)</p> | | | | | | | |
| Lightning Experience Custom Navigation Menus | N/A | NA | NA | 5 | 10 | 10 | 10 |
| Tags | <p>For all editions, a user is limited to a maximum of:</p> <ul style="list-style-type: none"> 500 unique personal tags 5,000 instances of personal tags applied to records <p>Across all users, your organization can have a maximum of:</p> <ul style="list-style-type: none"> 1,000 unique public tags 50,000 instances of public tags applied to records 5,000,000 instances of personal and public tags applied to records | | | | | | |
| Territories: Maximum Number of Account Assignment Rules | N/A | N/A | N/A | N/A | 15 | 15 | 15 |
| Users: Maximum Number of Users Created | 1 | 5 | 10 | Unlimited | Unlimited | Unlimited | 2 |
| | | 5000 Chatter Free | 5000 Chatter Free | 5000 Chatter Free | 5000 Chatter Free | 5000 Chatter Free | 5000 Chatter Free |
| Visual Workflow | N/A | N/A | N/A | N/A | <p>For Enterprise, Unlimited, Performance, and Developer Editions, each flow can have up to:</p> <ul style="list-style-type: none"> 50 versions 2000 steps <p>Each organization can have up to:</p> <ul style="list-style-type: none"> 500 active flows | | |

- 1000 flows total
- 30,000 waiting interviews at a given time
- 1000 events being processed per hour
- 20,000 defined relative alarm events across all flows and flow versions

| | | | | | | |
|---|-----|-----|--------------------|--------------------|--------------------|--------------------|
| Web-to-Case: N/A | N/A | N/A | 5,000 ⁸ | 5,000 ⁸ | 5,000 ⁸ | 5,000 ⁸ |
| Maximum Number of New Cases Generated in a 24-hour Period | | | | | | |
| Web-to-Lead: N/A | N/A | N/A | 500 ⁸ | 500 ⁸ | 500 ⁸ | 500 ⁸ |
| Maximum Number of New Leads Generated in a 24-hour Period | | | | | | |

¹ You can add an attachment to the Attachments related list of a case, solution, campaign, task, or event, or to the Notes and Attachments related list of an account, contact, lead, opportunity, or custom object. If you don't see the related list on task or event page layouts, you may need to ask your administrator to add it. All file types are supported, including everything from Microsoft® PowerPoint presentations and Excel spreadsheets, to Adobe® PDFs, image files, audio files, and video files.

² When data is substituted for the tokens in the URL, the link may exceed 3,000 bytes. Your browser may enforce additional limits for the maximum URL length.

³ Each relationship is included in the maximum number of custom fields allowed.

⁴ The limit of 100 external objects applies regardless of how many Lightning Connect add-ons you purchase for your org.

⁵ As a best practice, don't exceed 10,000 child records for a master-detail relationship.

⁶ Maximum number of records that can be queued per hour in an org, across all Omni-Channel-enabled queues. Each time an item is assigned to an Omni-Channel queue, the platform checks how many items were queued in the preceding hour. If the limit has been reached, the item isn't assigned to the queue.

⁷ Maximum number of objects that can be pending for Omni-Channel routing in an org. When an item is assigned to Omni-Channel-enabled queues, Omni attempts to route it to an available agent. If there are no agents, then the work is pending routing.

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